

TRLN COMMITTEE ON HUMAN RESOURCES
ANNUAL REPORT
JUNE 1999 - JULY 2000

The Committee on Human Resources experienced changes to its membership, leadership and support during the year. Francesca Allegri (UNC-CH Health Sciences Library) left the committee and Carol Nicholson (UNC-CH Law Library) joined in November 1999. Also in November, Mari Marsh assumed the chairmanship when Wendy Scott stepped down as chair. In June 1999, Mona Coutts assumed the role of program officer for the committee from Jordan Scepanski.

The committee coordinated two major staff development/training events during the year. Three one-day writing workshops from SOLINET were offered in March. 46 staff from the four institutions attended these sessions and gave rave reviews of the training received. In May, the four-day ACRL Library Management Skills Institute II was offered. 30 staff attended this workshop and reported that it was worthwhile.

The committee collected input on the need for establishing functional interest groups. Staff felt that TRLN and its committees were providing ample opportunities for staff to interact around functional areas or topics. It was noted that the services areas seemed to be an exception but it was felt that the new committee on library public services could fill this gap.

The committee created a list of criteria to determine when TRLN-wide training and professional development activities were preferable to individual campus or library events. The committee developed and conducted a "Needs Assessment Survey" to assess professional development needs to be met by future training and workshops. Department and unit heads responded online to the web-based survey on behalf of them and their staff. The results indicated needs in areas where recent training events have been offered, including customer service, management and leadership skills, project management, and writing skills. Training in coping skills and stress management in the workplace received high marks and will be the focus for the fall workshop. (The survey and results are attached to this report.)

The committee instituted regular discussions of operational issues of interest to all in order to share information and best practices. Topics discussed this year included issues involving librarian positions, such as salary, longevity, and job satisfaction; student pay scales and classification; exiting processes; and travel policies and procedures.