

**TRLN COMMITTEE ON HUMAN RESOURCES  
ANNUAL REPORT  
JULY 2000 - JUNE 2001**

The membership on the Committee on Human Resources remained stable this year. Mari Marsh (UNC-CH) chaired the committee consisting of Shirley Lawrence (NCCU), Carol Nicholson (UNC-CH Law Library), Wendy Scott (NCSU), and Sharon Sullivan (Duke). Mona Coutts served as program officer. The committee will experience a vacancy with the upcoming retirement of Shirley Lawrence. Dr. George Grant of NCCU has agreed to serve as a contact for training-related events rather than appointing a staff member to the committee.

A needs assessment was conducted last year and the results indicated priority areas such as communication skills, leadership skills, stress management and coping skills, project planning and management, innovation and entrepreneurial insight, problem solving and decision making, and managing change. Responding to expressed needs and to suggestions that we target non-librarian staff, the committee coordinated four major staff development/training events during the year. A local trainer was contracted for a "Rethinking Stress" workshop held at the McKimmon Center at NCSU in October and thirty-five staff attended. In February, the North Carolina State University Libraries arranged for a three-day technical training session on XML (extensible markup language) and offered available slots to the other TRLN libraries. A total of fifteen staff attended that training event. Two SOLINET workshops were brought to the Triangle this year. The one-day workshop "Managing Security Through Customer Relations" was held in April at the Regal University Hotel in Durham and was attended by twenty staff. The one-day workshop "The Accidental Trainer" was held in June at the Marriott Hotel in RTP and was attended by twenty-six staff. The committee has begun work on another assessment survey aimed at technical training needs and will work with the Committee on Information Technology in the development of this tool.

The committee continued regular discussions of operational issues of interest to all in order to share information and best practices. Topics discussed this year included reference checking, staff orientation, support staff classification and compensation, student wages, librarian education, and core competencies for librarians. In addition, the committee has contacted other staff who have expressed interest in human resources topics for suggestions for open meetings.

Membership:

Shirley Lawrence, North Carolina Central University  
Mari Marsh, University of North Carolina at Chapel Hill (Chair)  
Carol Nicholson, University of North Carolina Law Library  
Wendy Scott, North Carolina State University  
Sharon Sullivan, Duke University  
Mona Coutts, TRLN staff