



TRLN Management Academy: The Business of Libraries

November 10 – 14, 2008

Paul J. Rizzo Conference Center, Seminar Room 145

Chapel Hill, North Carolina

Agenda

Triangle Research Libraries Network Program Sponsors:

Duke University Libraries
North Carolina Central University Libraries
North Carolina State University Libraries
University of North Carolina at Chapel Hill Libraries

Monday, November 10

8:30 am **Check-in and Continental Breakfast**

9:00 am **Welcome and Academy Overview**

Wendy Scott

Assistant Director for Organization Design and Learning

North Carolina State University Libraries

Mona Coutts

Director

Triangle Research Libraries Network

DeEtta Jones

Principal

DeEtta Jones and Associates

10:45 am **The Business of Libraries**

DeEtta Jones

12:30 pm **Lunch**

(DuBose House, Pine Room)

Monday, November 10—con't

- 1:30 pm** **The Business Case for Diversity**
Jose Picart
Vice Provost for Diversity and African-American Affairs
North Carolina State University
- 5:00 pm** **Adjournment and dinner on your own**

Tuesday, November 11

- 8:30 am** **Continental Breakfast**
- 9:00 am** **Morning check-in**
- 9:15 am** **Strategy and Leading Change**
Ted Baker
Assistant Professor, Management, Innovation & Entrepreneurship
College of Management, North Carolina State University
- 12:00-1:00 pm** **Lunch and presentation: “What are our Future Leaders Thinking?”**
(Box lunch in Seminar 145)
Kristin Antelman
Associate Director for the Digital Library
North Carolina State University Libraries
- 1:15 pm** **The Experience of Change and Resistance**
Ted Baker
- 5:00 pm** **Adjournment and dinner on your own**

Wednesday, November 12

- 8:30 am** **Continental Breakfast**
- 9:00 am** **Morning check-in**
- 9:15 am** **Influence and Communication**
Wendy Hamilton Hoelscher
Senior Practice Leader - Learning & Organizational Development
Duke University

Wednesday, November 12—con't

- 12:00-1:45 pm** **Lunch and TRLN Directors Panel**
(Meadowmont Room)
Deborah Jakubs
University Librarian and Vice Provost for Library Affairs
Duke University
- Sarah Michalak*
University Librarian and Associate Provost for University Libraries
The University of North Carolina at Chapel Hill
- Theodosia Shields*
Director of Library Services
North Carolina Central University
- Suzanne Weiner*
Associate Vice Provost for Library Advancement and
Head, Collection Management
North Carolina State University Libraries
- 2:00 pm** **Overview of Performance Management**
Wendy Hamilton Hoelscher
- 5:00 pm** **Adjournment and dinner on your own**

Thursday, November 13

- 8:30 am** **Continental Breakfast**
- 9:00 am** **Morning check-in**
- 9:15 am** **Resource Planning for Library Managers**
Lynda Aiman-Smith
Associate Professor, Management, Innovation & Entrepreneurship
College of Management, North Carolina State University

Thursday, November 13—con't

- 12:00-2:00 pm** **Lunch and TRLN Fiscal Managers Panel**
(Meadowmont Room)
Ann Elsner
Director, Administrative Services
Duke University
- Catherine Gerdes*
Director of Planning and Administrative Services
The University of North Carolina at Chapel Hill
- David Goldsmith*
Associate Director for Materials Management Administration
North Carolina State University
- 2:15 pm** **Resource Planning for Library Managers, cont'd**
Lynda Aiman-Smith
- 5:00 pm** **Adjournment**
- 5:30-7:30 pm** **TRLN Academy Reception**
(Meadowmont Room)

Friday, November 14

- 8:30 am** **Continental Breakfast**
- 9:00 am** **Morning check-in**
- 9:15 am** **Managing to Lead**
Susan Nutter
Vice Provost and Director of Libraries
North Carolina State University Libraries
- Karin Wittenborg*
University Librarian
University of Virginia
- 10: 45 am** **Break**
- 11:00 am** **You as Manager: Next Steps**
DeEtta Jones
- 12:30 pm** **Evaluation, Adjournment and Box Lunch to go**