

# **TRLN ANNUAL MEETING 2006**

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## **DIRECTORS' REPORTS**

## TRLN ANNUAL MEETING 2006: DIRECTORS' REPORTS

Duke University Libraries

Deborah Jakubs

<http://library.duke.edu/>

### What are two or three of the most exciting things that your library did last year?

**New Library spaces:** On October 12, 2005 Duke opened the Bostock Library and the von der Heyden Pavilion, adding over 122,000 square feet of user space to our Perkins Library. In August 2006, the completely renovated first floor of Perkins Library will open to the public, and further renovation of that building will begin. The location of the Bostock Library, at the crossroads of the social sciences and humanities main quad and the science and engineering sector of the campus, is facilitating the implementation of the concept of an interdisciplinary library.

**Strategic Planning:** We completed our 2006-2010 strategic plan, "Connecting People + Ideas," and participated in various planning groups associated with the University's strategic planning process.

**Festival of the Book:** In late April 2006 we hosted the 2006 Festival of the Book, a week-long celebration held on the Duke campus and throughout Durham and featuring over 80 writers in a series of conversations. The Festival was attended by 12,000 people.

**Technology in teaching:** The Libraries' Center for Instructional Technology (CIT) played the leadership role in the Duke iPod First-Year Experience, part of a University initiative to encourage creative uses of technology in teaching. CIT and subject librarians have also worked with Public Radio International (PRI) and faculty to pilot the use of PRI content in an array of courses.

**Outreach:** The Libraries named the first PepsiCo Fellow, Dottie Black, whose position is supported by a \$1M endowment from the PepsiCo Foundation. She works with public schools and neighborhood centers on specific curriculum-based projects to advance the integration of technology in the classroom.

**Digital Assets:** Duke Libraries received a \$42,000 planning grant from the Mellon Foundation to collaborate with Dartmouth College to develop a plan for an institutional approach to the management of both administrative and academic digital assets.

### What are two or three of the biggest challenges facing your library in the coming year?

**Integration of science libraries:** In August, the Chemistry Library will be integrated into the Perkins/Bostock Library. The purchase of extensive electronic backfiles will make it possible to house many print materials at the Library Service Center (LSC). A similar consolidation of the Biological and Environmental Sciences Library is anticipated in 2007.

**Relocation of technical services:** In 2008, the technical services departments and some associated functions will be moved to the Smith Warehouse, a renovated historic brick-and-wood building located on the bus route between West and East campuses. We are currently in the design stage with the architects, and will soon name a committee to oversee that process.

**Teaching and learning center:** A "teaching and learning center" will be constructed on Lower Floor 1 of the Perkins Library, as part of the ongoing renovation of that building. It will feature classrooms as well as student studio/workshop and breakout spaces, all in close proximity to the Library's technology concourse and the information commons.

**Planning for Central Campus:** Planning is underway for the renovation of Duke's Central Campus, which will emphasize the arts. Central Campus will feature a visual studies library that is expected to incorporate the collections in art and art history as well as the film and video materials.

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**Duke University**  
**The Ford Library at the Fuqua School of Business**  
**Meg Trauner**  
<http://library.fuqua.duke.edu/index.html>

### **What are two or three of the most exciting things that your library did last year?**

- Completed plans for a new library with library designers from Perkins and Will. Using the “library within libraries” approach, the design enhances browsing, reading and studying for users. The new library will increase available space by 70% and is expected to open during the summer of 2008.
- Improved tools for online users:
  - Created a blog for informal communications to users. The blog is one of the library’s most popular web pages.
  - Created a “virtual bookshelf” containing images of our new books to alert readers to new acquisitions. To request any title, readers click on any of the images and link to the catalog record.
  - Added tools for Firefox users to library webpage.
- Improved the functionality of our current library space:
  - Created a “new book corner” with leather seating and new print monographs.
  - Created a media corner for our audiobook CD and film DVD collections near the entrance to the stacks.
  - Improved the accessibility of print journals. Purchased display shelving for business news magazines and created a second display of academic journals in print.
- Improved new student orientation, using a library buffet approach.

### **What are two or three of the biggest challenges facing your library in the coming year?**

- Satisfying requests for resources produced by corporate information providers who are unfamiliar with the academic market.
- Providing information resources needed by faculty members and students with limited budget.
- Reducing the size of the library’s print collection in anticipation of the move to a new facility.

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Duke University  
School of Law Library  
Richard A. Danner  
<http://www.law.duke.edu/lib>

## What are two or three of the most exciting things that your library did last year?

- Continued to develop our faculty scholarship repository & our podcast offerings
- Created a new promotional video series: "Mr. DULL" gives informational tours of library and IT departments.
- Initiated a new Faculty Research Assistants Program
- Started "Brown Bag with Cookies" lunch sessions at which staff members lead discussions on topics of interest to the staff

## What are two or three of the biggest challenges facing your library in the coming year?

- Developing plan for major library renovations
- Developing and implementing electronic resource management policies and procedures to provide simpler more user-friendly access to electronic materials
- Redeveloping and marketing our services to law faculty
- Recruiting and retaining student workers

## What other recent developments would you like the other TRLN members to know about your library?

- Developing new class on technology and law with IT staff
- Hiring of new reference librarian and expanding Ed Tech Media staff with second videographer
- Creating new graduate assistantship
- Converting archives of videos of law school events for web accessibility and cataloging

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Duke University  
Medical Center Library  
Pat Thibodeau  
<http://www.mclibrary.duke.edu>

### **What are two or three of the most exciting things that your library did last year?**

The Library's plan for creating a Learning Center in its facility was chosen for the Duke Medicine strategic plan and initial work was done on the building program study.

The Library has been even more fully integrated into the medical school curriculum. Evidence-based medicine training has been expanded to include clinical skills intersessions for the second year, the Capstone course in the 4<sup>th</sup> year, and a highly successful EBM journal club in the third year. The Library was also asked to create an informatics/information skills assessment tool for the second year. In addition, the Library became the site of a very successful Integrative Health Fair, held in the Library by the Center for Integrative Medicine in conjunction with the School of Medicine's Capstone course.

The IMLS grant proposal with UNC SILS was funded to support recruiting third year medical students into a library/information science degree program. The first student will enter the SILS master's degree program this fall!

Duke School of Medicine is working with the National University of Singapore to create a new graduate medical school and the library is evaluating resources and services to support the program.

### **What are two or three of the biggest challenges facing your library in the coming year?**

- Increasing demand for and cost of electronic resources while coping with a flat budget.
- Continued development and funding of the Learning Center project and retooling staff for new roles, which that will bring.
- Finding the balance between traditional and transformative reference services -- balancing reference/professional librarians' time between being out in medical center vs. at traditional library reference.

### **What other recent developments would you like the other TRLN members to know about your library?**

Connie Schardt was elected to the Medical Library Association Board of Directors. In addition, she was the recipient of the Medical Library Association's Lucretia W. McClure Excellence in Education Award.

Beverly Murphy just completed her appointment as editor of the Medical Library Association's MLA News, and has recently been selected as a candidate for MLA's 2007 Nominating Committee. Beverly also received the Mid-Atlantic Chapter of the Medical Library Association's Librarian of the Year Award for her leadership and many contributions to health sciences librarianship.

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North Carolina Central University  
James E. Shepard Memorial Library  
Veola S. Williams  
<http://www.nccu.edu/shepard.html>

## **What are two or three of the most exciting things that your library did last year?**

Phase I (Library Annex) of the Library Renovation Project has been completed. Current collections and library staff will be moving to the library annex in July. The renovation includes electrical upgrades, fire sprinkler installation system, plumbing replacement, heating and air conditioning replacement, asbestos, and interior renovations. A 100 seat computer lab is also a part of the renovation plan.

Shepard Library completed the migration to a new Integrated Library Management System (SIRSI).

Interlibrary Lending service resumed on March 1, 2006. The Interlibrary Lending service had not been in operation since September of 2003 due to the library's mold problem.

### Collaborative Initiatives

The TRLN Collection Analysis Task Group utilized the OCLC WorldCat Analysis Service to conduct a year long analysis of the TRLN libraries holdings to determine strengths and uniqueness. The Shepard Library was noted for its African American Studies Collection.

Shepard Library, the School of Library and Information Sciences, and Sponsored Research will collaborate on the Community of Science (COS) project to train future librarians to gain practical experience as COS instructors.

## **What are two or three of the biggest challenges facing your library in the coming year?**

- An increase in the library's materials budget will accommodate the escalating costs of library resources and well as funds to support other library initiatives
- Completion of Phase II (Main Building) of the Shepard Library Renovation Project (January 2007)
- Implement the SIRSI Dynix Hyperion Digital Media Archive Module
- Develop preservation and conservation policies and standards
- Redesign the Library's Web Site

## **What other recent developments would you like the other TRLN members to know about your library?**

- Completed search for a new Library Director
- Recruit talented librarians to fill the positions of Head of Reference, Reference Librarian and Head Serials Librarian
- A Laptop Loan Program will be implemented (Fall 2006)

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North Carolina Central University  
Law Library  
Deborah Mayo Jefferies  
<http://www.nccu.edu/law/library>

### **What are two or three of the most exciting things that your library did last year?**

- Renovation of Law Library and purchase of new furnishings.
- Approval of three new professional positions (Access Services Librarian, Evening/Weekend Reference Librarian and Electronic Services Librarian)
- The conversion of DRA records to SIRSI records.

### **What are two or three of the biggest challenges facing your library in the coming year?**

- Finding additional space for staff and collections
- Finding additional funding to bring current salaries to market level
- Finding experienced personnel that have an understanding of our mission to fill vacant positions

### **What other recent developments would you like the other TRLN members to know about your library?**

- Charlene Raiford is the new Evening/Weekend Reference Librarian and Wadad Giles is the new cataloging librarian.
- We have a dedicated reference phone line and e-mail address.
- A study skills collection is available in the reading room to assist students in understanding course materials.

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North Carolina State University Libraries  
Susan K. Nutter  
<http://www.lib.ncsu.edu>

## What are two or three of the most exciting things that your library did last year?

**Deployment of Endeca:** On January 12, 2006, the NCSU Libraries announced the first library deployment of a revolutionary new online catalog. Leveraging the advanced search and Guided Navigation® capabilities of the Endeca ProFind™ platform, the NCSU Libraries' new catalog provides the speed and flexibility of popular online search engines while capitalizing on existing catalog records. As a result, students, faculty, and researchers can now search and browse the NCSU Libraries' collection as quickly and easily as searching and browsing the Web, while taking advantage of rich content and cutting-edge capabilities that no Web search engine can match. The Libraries' online catalog received the 2006 Endeca Navigator Customer Award, which recognize successful solutions built on the Endeca platform that showcase "the most cutting edge and strategic applications of Endeca technology."

**WolfBlogs** (<http://blogs.lib.ncsu.edu/>): the NCSU Libraries launched WolfBlogs, a blog hosting service designed to support the personal, curricular, and scholarly communication activities of students, faculty and staff at NC State.

### **Announcement of the new James B. Hunt Jr. Library on Centennial Campus**

([http://www.ncsu.edu/news/press\\_releases/06\\_05/088.htm](http://www.ncsu.edu/news/press_releases/06_05/088.htm)): the university has announced that its top priority for capital projects is the new James B. Hunt Jr. Library to be built on Centennial Campus. The new Hunt Library would add well over 200,000 square feet and double seating capacity at a projected cost of about \$114 million. The NC State Board of Trustees approved the library naming at its regular meeting on April 28.

## What are two or three of the biggest challenges facing your library in the coming year?

**Space, Space, Space:** Bridging the space gap until the new library is built.

**Money, Money, Money:** Continue to improve systematically salaries for all staff

## What other recent developments would you like the other TRLN members to know about your library?

Completion of renovation of D. H. Hill East Wing (March 2007)

NCSU Libraries Annual Report 2006 (<http://www.lib.ncsu.edu/administration/annualreports/>)

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The University of North Carolina at Chapel Hill  
University Libraries  
Sarah C. Michalak  
<http://www.lib.unc.edu>

### **What are two or three of the most exciting things that your library did last year?**

We improved staff and librarian salaries, finished Innovative implementation and started a collection development council.

### **What are two or three of the biggest challenges facing your library in the coming year?**

- Building the acquisitions budget to satisfactory levels
- Improving staff and librarian salaries
- Planning to move 850,000 volumes from the Wilson Annex to the Duke Library Service Center in 2007
- Building the new Digital Production Center.

### **What other recent developments would you like the other TRLN members to know about your library?**

We are excited about the arrival of our new AUL for Special Collections and Director of the Wilson Library on September 1. We are going to highlight Special Collections in the next few years. Also we are recruiting for a new head of the Carolina Digital Library. Carolina libraries are good at sustaining high quality services and collections year after year but we're also good at innovation to meet user needs.

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The University of North Carolina at Chapel Hill  
Health Sciences Library  
Carol G. Jenkins  
<http://www.hsl.unc.edu>

## What are two or three of the most exciting things that your library did last year?

- Opened Collaboration Center showcasing high end technologies to support collaborative science; and worked on developing core users <http://www.hsl.unc.edu/Collaboration/index.cfm>
- Held 4-day Partners in Education fair to promote library's role in teaching and learning. There were more than 200 participants on site and online.
- Expanded in-context services using library liaisons and specialists for Medicine, Pharmacy, Dentistry, Nursing, Bioinformatics; and UNC Hospitals.  
<http://www.hsl.unc.edu/AboutLib/Staff/LiaisonWebPages/JSKliaison.cfm>
- Expanded health information outreach services via NC HealthInfo (<http://www.nchealthinfo.org>), taught consumer health workshops across the state, and led LSTA funded statewide planning project to improve health information access for North Carolinians.
- Enjoyed first full year of newly renovated library, with attendance count at an all-time high.

## What are two or three of the biggest challenges facing your library in the coming year?

- Continuing move toward becoming a digital library, its impact on changing staff roles, budgets, collection priorities, and more
- Finding strategies to close the funding gap needed for collections, salaries and technology

## What other recent developments would you like the other TRLN members to know about your library?

- Fran Allegri was accepted as one of five leadership fellows in the National Library of Medicine/Association of Academic Health Sciences Library Directors program.
- Jean Blackwell published the first patient handout in the January 2006 Evidence Based Practice newsletter. Over 2/3 library faculty and three support staff shared their knowledge through publications, posters, teaching, and presentations.
- Melanie Norton served as chair-elect of the Mid-Atlantic Chapter of the Medical Library Association. Over 2/3 library faculty and four support staff serve the profession in leadership positions outside HSL.
- HSL Director, Carol Jenkins, is leading campuswide IT Strategic Planning initiative; and chaired the NIH Study Section for reviewing libraries and informatics grants.

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University of North Carolina at Chapel Hill  
Kathrine R. Everett Law Library  
Anne Klinefelter  
<http://library.law.unc.edu/>

### **What are two or three of the most exciting things that your library did last year?**

- Introduced an Instant Messenger option for Reference service with great success
- Developed reports on the Rare Book Collection and long-term use of the library facility
- Held two all-staff workshops on diversity

### **What are two or three of the biggest challenges facing your library in the coming year?**

- Staff transitions – Lolly Gasaway left the library directorship to become Associate Dean for Academic Affairs in the Law School, and Steve Melamut has become Acting Assistant Dean for Information Technology in the Law School
- Contributing to the Law School's planning for building renovation and expansion
- Participating in the Law School's Self Study in preparation for the American Bar Association re-accreditation site visit

### **What other recent developments would you like the other TRLN members to know about your library?**

- Law Librarians taught 21 credit hours of courses in the Law School this past year
- The Law Library replaced the entrance doors with beautiful and more functional new doors