

TRLN ANNUAL MEETING 2007: DIRECTORS' REPORTS

The Ford Library at the Fuqua School of Business, Duke University

Meg Trauner

<http://library.fuqua.duke.edu/>

The Most Exciting Things That Your Library Did Last Year

Began **construction of a new library**, completion expected in July 2008. To invite browsing and exploration, the library is designed as a series of alcoves, which can be reconfigured over time. The facility will offer the latest online technologies.

Received the **papers and memorabilia** of Mr. J.B. Fuqua, businessman and philanthropist.

Designed and implemented the **Ford Library FAQ**, which receives 11,000 inquiries annually. The FAQ covers key reference topics, such as mergers and acquisitions, as well as directional information, such as hours of business.

The Biggest Challenges Facing Your Library in the Coming Year

Maintaining **service quality** when online and in-house uses are both at record levels.

Planning for the **move** to the new library.

Evaluating all materials and removing those items which are unneeded in the new facility.

Motivating and managing student employees.

Other Developments

Carlton Brown and **Jane Day** were promoted to Associate Director.

Amy Brennan is the new Collection Services librarian.