

## TRLN ANNUAL MEETING 2009: DIRECTORS' REPORTS

North Carolina State University Libraries

Susan Nutter

<http://www.lib.ncsu.edu>

### The Most Exciting Things That Your Library Did Last Year

**Planning a New Building:** The Libraries and the university community enthusiastically embarked upon the rigorous planning phase of the signature James B. Hunt Jr. Library. The library, scheduled for completion in late 2012, will serve as the intellectual and social heart of Centennial Campus. Those involved in the planning have embraced the ambitious goal of creating the best learning and collaborative space in the country – a space that will meet users' needs and showcase the latest technologies and research achievements of the university.

**Enabling Student Success:** Implemented Library Tools, a system that matches course data and librarian recommendations to create course web guides, including electronic reserves, for all of NC States 6,000-plus courses. Developed several short animated/interactive tutorials (<http://www.lib.ncsu.edu/tutorials/>) to provide context for deepening students' understanding of scholarly communication and the research process. Expanded the Course Books on Reserve program by making over 4,000 required texts available on Course reserves each year.

#### Developing and Providing Access to Digital Resources:

- Experienced **annual downloads** of over two million full-text journal articles and 200,000 e-books.
- We extended the **e-book reader services** with the Sony Reader and Amazon Kindle to incorporate on-demand e-book purchases and support for conversion of open book and journal content for use on the readers.
- Launched the **North Carolina Research Campus (NCRC) Archive** (<http://www.lib.ncsu.edu/specialcollections/ncrca/>) to document historic and fundamental changes in the entrepreneurial, economic, and scientific culture of North Carolina.
- Developed and released two **major architectural digital collections and publications**. The *Dictionary of North Carolina Architects and Builders* by award-winning architectural historian Cathering Bishir (<http://ncarchitects.lib.ncsu.edu/>), and the *Built Heritage of North Carolina* (<http://www.lib.ncsu.edu/specialcollections/builtheritage/>) providing online access to digitized documentation and images of hundreds of buildings and structures in North Carolina dating from the 1700s to the early 1900s.
- Digitized over 700,000 pages of text through the Libraries' **partnership with the Open Content Alliance** (<http://www.archive.org/details/ncsulibraries/>) while gaining access to over 1.3 million texts from other partner libraries.
- In **Special Collections Research Center (SCRC)**, the Libraries acquired papers from pioneer sociolinguist Walt Wolfram; and accepted a large gift from the MeadWestvaco Information Center for the Natural Resource Library.

### **Enable Faculty and Research Success**

- Added the **4 millionth volume** to the collection.
- Received a LSTA grant to implement a **virtual union catalog system** for the University of North Carolina libraries to enable users to request prompt delivery of materials from all UNC institutions.
- Implemented a new **e-Reserves** system that allows a faculty member to place and manage his or her own online course reserves.

### **Realizing the Library of the Future**

- Unveiled the **newly renovated auditorium** in the West Wing.
- Opened the **Creamery** in the West Wing, serving premium ice cream made at NC State.

### **The Biggest Challenges Facing Your Library in the Coming Year**

**Responding to the Effects of the Economic Crisis on the Budget:** Services will be trimmed, service points will be consolidated, personnel will be reassigned, and, inevitably, the collections will be cut. Staff members conducted the most data-informed, community-driven, and comprehensive review of the journal and database collections ever undertaken to identify over \$500,000 in cancellations for 2009/10. The combination of budget cuts (\$525,000) and severe inflationary pressures (\$400,000+ annually) have placed the collection under siege. Next year's cancellations will have a lasting impact on the ability of the Libraries to meet the research and teaching needs of the university. In addition, new digital resources and support for emerging interdisciplinary research areas related to human medicine and public health continue to test the breadth of the collection. The new James B. Hunt Jr. Library will place additional pressures on an operating budget that has been cut to the bone.

### **Other Developments**

See: **North Carolina State University Libraries Annual Report, 2008/2009**  
<http://www.lib.ncsu.edu/administration/annualreports/chancellorannrep0809.pdf>